

**OTOKAR OTOMOTİV VE SAVUNMA SANAYİ A.Ş.**  
**CUSTOMER PRIVACY NOTICE FOR THE PROCESSING OF PERSONAL DATA**

**1) Data Controller**

Personal data relating to you will be processed by Otokar Otomotiv ve Savunma Sanayi A.Ş. (the “**Company**”) as the data controller in accordance with the Law on the Protection of Personal Data numbered 6698 (the “**Law**”), within the below-specified scope.

Detailed information on the purposes of processing your personal data by our Company is provided under the Otokar Otomotiv ve Savunma Sanayi A.Ş. Personal Data Protection Policy (“**Policy**”) located at the address [https://www.otokar.com.tr/getmedia/0a9b182d-d72b-4303-82cb-c2916c90a918/Personal\\_Data\\_Protection\\_Policy](https://www.otokar.com.tr/getmedia/0a9b182d-d72b-4303-82cb-c2916c90a918/Personal_Data_Protection_Policy).

**2) Purposes of Processing Personal Data**

In accordance with the conditions for processing personal data specified under Articles 5 and 6 of the Law, collected personal data will be processed for the below-listed purposes within the scope of performing necessary activities to ensure that you benefit from the products and services offered by our Company and carrying out related business processes, performing necessary activities by relevant business units for the conduct of commercial activities by our Company and carrying out related business processes, and planning or executing activities to ensure legal, technical and commercial security of our Company and persons that are in business relations with our Company (collectively referred to as “**Purposes**”):

- Carrying out the sales activities for the products and services offered by our Company,
- Conducting after-sales support services and warranty processes,
- Carrying out accounting and financial operations,
- Receiving and evaluating requests and complaints as well as management of customer relations,
- Conducting activities for customer acquisition,
- Planning and conducting customer satisfaction and corporate communication activities,
- Management of contract processes and monitoring and performing legal affairs,
- Fulfilling requests by official authorities.

If you provide your explicit consent, your personal data will be processed for the purposes of marketing products and services offered by our Company, offering and promoting products and services customized in accordance with your interests, usage habits and needs, planning and conducting activities for creating loyalty to our products and services, as well as increasing customer satisfaction.

**3) Recipient Parties and Purposes for Transferring Personal Data**

Within the scope of the data processing conditions specified under Articles 5 and 6 of the Law, and in order to achieve the Purposes, your personal data may be transferred to our business partners, vendors, legally authorized public institutions and private entities, in accordance with the conditions for transferring personal data set forth under Articles 8 and 9 of the Law. In the Policy, you may find detailed information on the parties to whom your personal data is transferred.

**4) Method and Legal Ground for the Collection of Personal Data**

In the event that you establish contact with our Company within the scope of sale or provision of our products and services, your personal data will be collected in physical environments through the channels of in-person deliveries and meetings, printed forms, customer visits, our dealerships and authorized services; in electronic environments through the channels of e-mail, our website, mobile application, call center, our corporate WhatsApp line and social media accounts, online forms and fax

based on the legal grounds for the conclusion or performance of a sales contract between you and our Company regarding our products and services, ensuring compliance with legal obligations under regulations to which our Company is subject, establishment, exercise and protection of rights, and legitimate interest of our Company, as well as your explicit consent for the purposes marketing our products and services and offering products and services customized in accordance with your interests, usage habits and needs, as set forth under Articles 5 and 6 of the Law.

#### **5) Data Subjects Rights as Envisaged Under Article 11 of the Law**

As personal data subjects, we hereby declare that you are entitled to the following rights, set forth under Article 11 of the Law:

- To learn whether your personal data are being processed,
- To Request information, if your personal data have been processed,
- To Learn the purpose of the processing of your personal data and whether data are being used in compliance with such purpose;
- To Learn the third-parties to whom the data are transferred domestically or abroad,
- To request rectification of the processed personal data which are processed incompletely or inaccurately,
- To request erasure or destruction of your personal data under the conditions specified in the relevant legislation,
- To request the processes of correction, erasure and destruction under the relevant legislation are notified to third persons to whom personal data is transferred.
- To object to negative consequences to you that are concluded, as a result of analysis of the processed personal data through solely automatic systems,
- To demand compensation for the damages that you have suffered as a result of an unlawful processing of your personal data.

You may send requests concerning your above-listed rights to our Company by utilizing the Otokar Otomotiv ve Savunma Sanayi Anonim Şirketi Data Subject Application Form available at the web address: [https://www.otokar.com.tr/getmedia/9ccc42af-2fd1-4d1b-9df9-19df75138c27/data\\_subject\\_application\\_form](https://www.otokar.com.tr/getmedia/9ccc42af-2fd1-4d1b-9df9-19df75138c27/data_subject_application_form). Depending on the nature of your request, your application will be concluded by our Company as soon as possible, within thirty (30) days at the latest, and in principle, free of charge; however, if the process requires additional costs, a fee may be demanded according to the tariff determined by the Personal Data Protection Board.

**OTOKAR OTOMOTİV VE SAVUNMA SANAYİ A.Ş.**  
**EXPLICIT CONSENT FORM FOR THE PROCESSING OF PERSONAL DATA**

I have read the [<Privacy Notice>](#) and I **hereby agree** to the processing of my personal data for the purposes of marketing products and services offered by Otokar Otomotiv ve Savunma Sanayi A.Ş., offering and promoting products and services customized in accordance with my interests, usage habits and needs, planning and conducting activities for creating loyalty to our products and services, as well as increasing customer satisfaction, as well as to the transfer of my personal data to your vendors and business partners for such purposes.

**PERMISSION FOR COMMERCIAL ELECTRONIC MESSAGES**

I **hereby agree** to receive commercial electronic messages sent by the Company to my contact information indicated below, for the purposes of advertisement, offers, promotions, surveys, campaigns, and other similar purposes.

SMS

E-MAIL

PHONE

**Name and Surname** :  
**Phone** :  
**E-mail** :  
**Date** :  
**Signature** :